



## EAST DAVIESS COUNTY WATER ASSOCIATION

9210 State Route 144 • Knottsville, Kentucky 42366

- Phone: 270-281-5187
- Office Hours: Monday – Friday - 7a.m – 4 p.m.
- Find us on Facebook: East Daviess County Water Association
- Bills are due on the 15<sup>th</sup> of every month

If the 15<sup>th</sup> falls on a weekend or holiday, the due date will be the next business day.

- We **do not** accept credit card payments at the office or payments over the phone, you can however, view and pay your bill online at **[www.eastdaviesscountywater.com](http://www.eastdaviesscountywater.com)**

- Payment options:

- 1) You may pay at our office
- 2) We accept cash, check or money orders
- 3) You may mail a check or money order
- 4) You can pay online at [www.eastdaviesscountywater.com](http://www.eastdaviesscountywater.com)
- 5) You can pay by phone by calling **888-409-2852**
- 6) We have a drop box located by the drive thru window for after hours and weekends
- 7) We have Auto Bank Draft that will come out of your checking account on the due date every month. You will still receive a bill in the mail and it will state “MEMO BILL – DO NOT PAY”.
  - a. We will need a voided check

- If the bill is not paid by the 15<sup>th</sup>, you risk having your water shut off after 10 days past the due date. **\*\*We do lock on a monthly basis\*\***

- 1) A **cash only** payment of the total past due amount plus a \$50 reconnection fee must be paid in order to have your water reconnected.
  - 2) Payment must be received by 2:00 p.m. in order to have the service reconnected on the same day. If paid after 2:00 p.m., it will be the next business morning before service is reconnected.